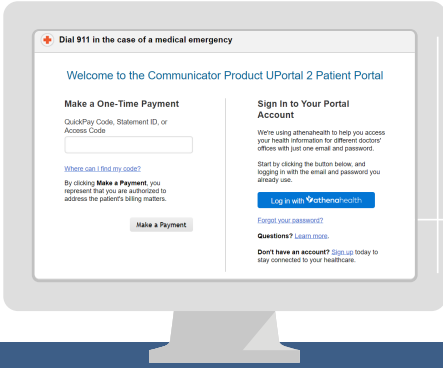


# Benefits of the Patient Portal

We're excited to introduce you to our new Patient Portal! Here's why we recommend signing up today.



## Message us, anytime, anywhere

Don't have time to call us over the phone? Securely message us to ask questions or request refills.



## Request your next appointment

Need an appointment? Our staff will be happy to process your online request.



## View lab results on your time

The Patient Portal allows you to view lab results without a game of phone tag.



## Receive letters from your provider

Easily retrieve letters, like return to work or school, from your provider.



## Easily pay your bill

Pay with a click instead of a check.



## Manage your own health

Download your healthcare summary and share with other providers, schools and more.

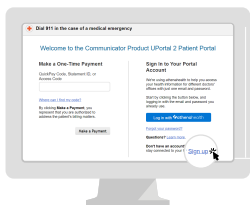


## Prepare for your next appointment

Get a jump start on the paperwork by filling out required documents online ahead of time.

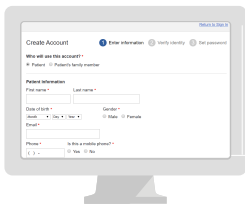
# Ready to Sign Up?

There are multiple ways to create your own account! Choose the best one for you.



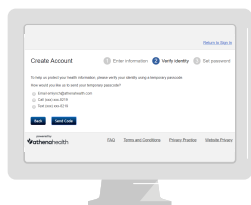
## Step 1

Go to our Patient Portal at [MGH.org/PatientPortal](https://MGH.org/PatientPortal) and click **Sign Up Today** to create a new account.



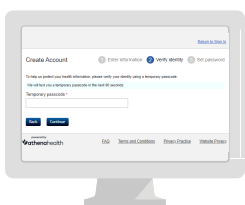
## Step 2

Enter your **Name**, **Date of Birth** and **Contact Information**.



## Step 3

We'll send you a temporary passcode by email, phone call or text. Enter the **Temporary Passcode**.



## Step 4

Create a new **Password**. Your password must be 8-20 characters and have one upper and one lowercase letter, and one number or symbol.

Would you rather get started right away? We can send an invitation to your email address or a link via text message to your smartphone! Let our front desk staff know which you'd prefer. If you receive a temporary password in the office today, make sure you complete your portal registration before leaving because the password will expire.

[mgh.org/PatientPortal](https://mgh.org/PatientPortal)