

# Web Client Installation under Windows 7 and Windows Vista

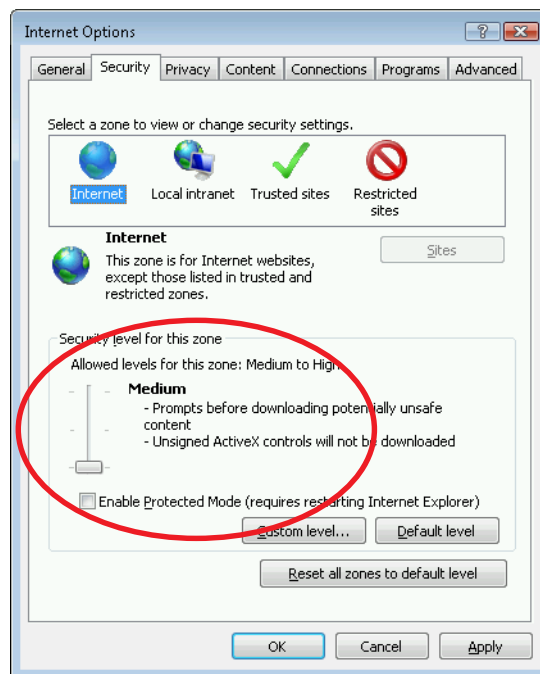
Due to extended and enhanced security features of Windows 7, Windows Vista, and Internet Explorer, the installation of the Web client is different for these operating systems and requires manual steps. This procedure is outlined in detail below from a user's point of view.

## Note

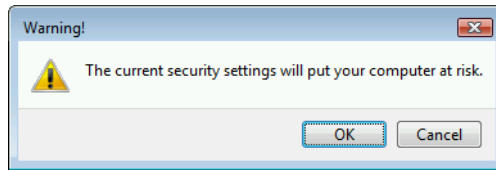
The procedure outlined below is applicable only if no group or domain policies prevent the user from performing the necessary actions. If a user does not have local administrator rights, more dialog boxes might appear, which prompt the user to enter an administrator password or to confirm an action.

1. In the Internet Explorer, click **Tools > Internet Options**, turn off **Protected Mode**, and reduce the security level for the **Internet Zone** to **Medium**.

These settings may be reverted to the original ones after Web client installation.



2. Click **OK** in the following message box.

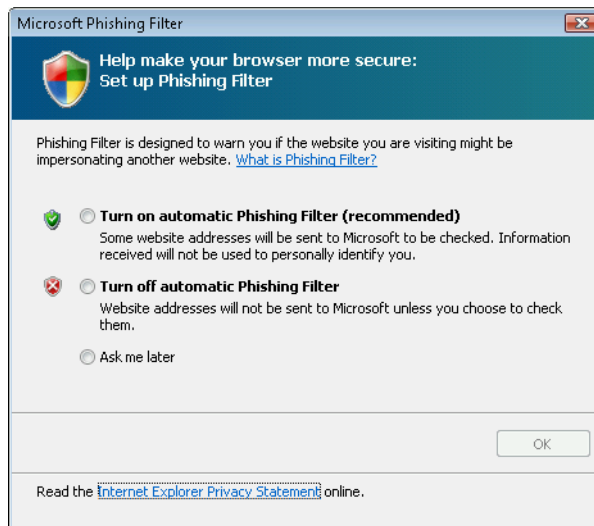


3. Select **Don't show this message again** in the following message box and click **Close**.



4. In the Internet Explorer connect to the URL of the server.

If this is the first time the Internet Explorer is started, the next dialog box asks you to make **Phishing Filter** setting. This does not affect the installation, choose your preferred settings.

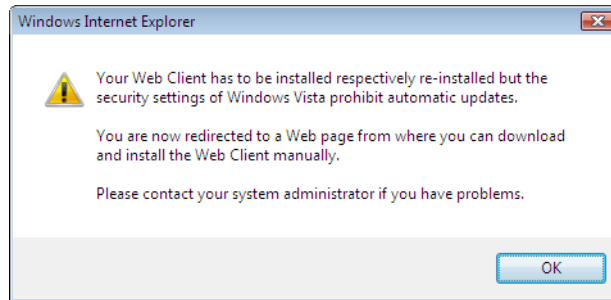


The following message box might appear.

5. Select **Don't show this message again** and click **OK**.

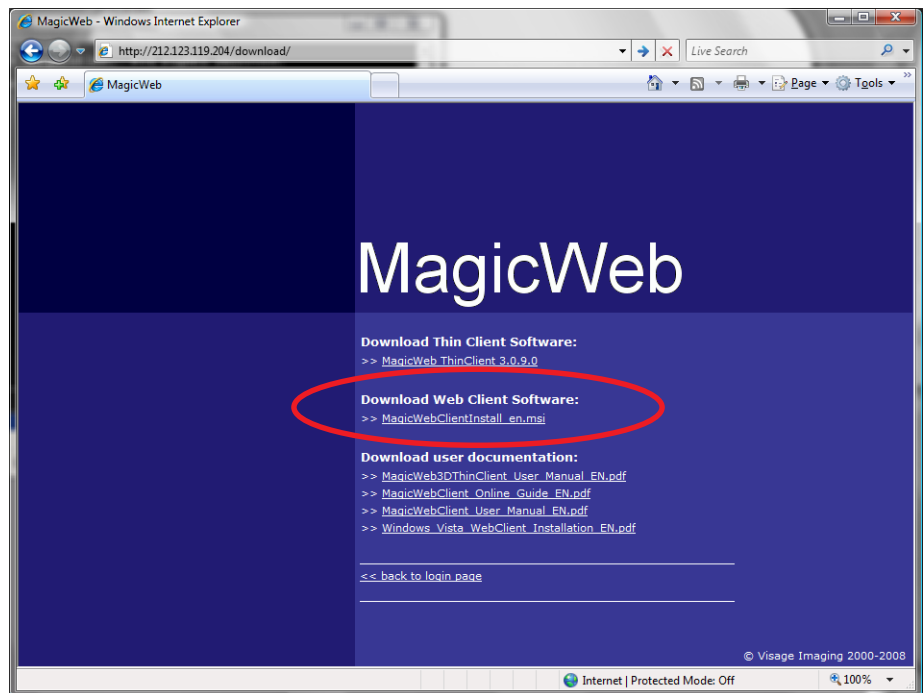


6. Click **OK** in the next message box.

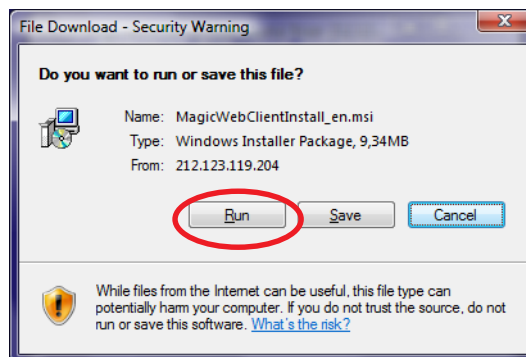


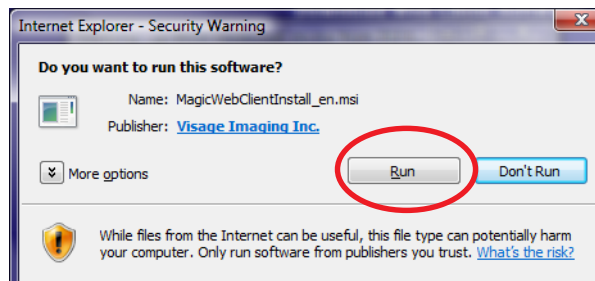
You are now directed to the download page.

7. Click **MagicWebClientInstall\_xx.msi**.



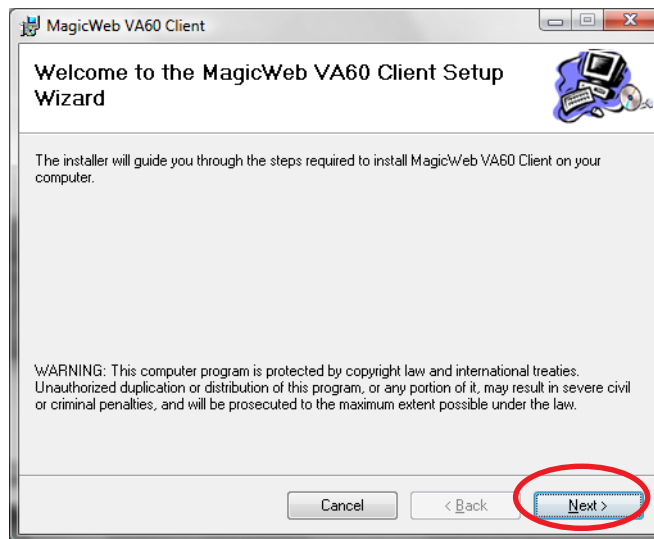
8. Click **Run** in the next two message boxes.





The installation of the Web client starts.

**9. Click Next.**

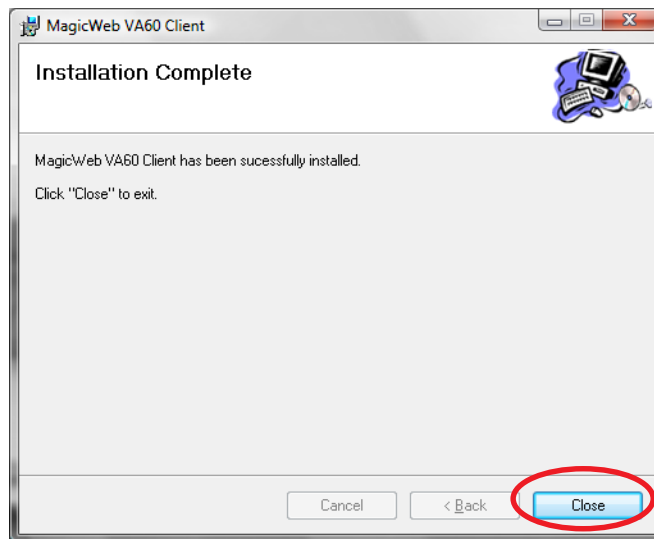


**10. Click Next in the following dialog boxes until the installation is finished, then click Close.**

**Note**

If the currently logged on user does not have administrator rights a dialog box appears during installation of the Web client. The dialog box requests entry of an administrator password. An appropriate password has to be provided because otherwise the installation process fails.

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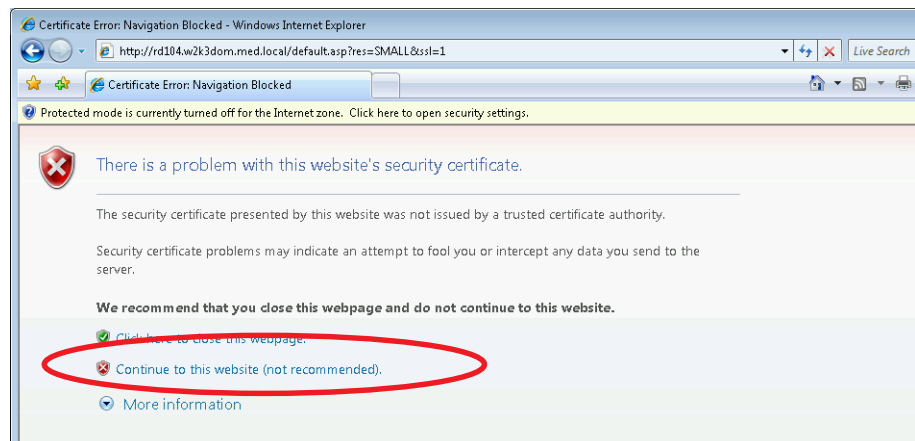
### Important Note

Close and restart the Internet Explorer and connect to the URL of the server again.

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After connecting to the server again, the following certificate notification page appears.

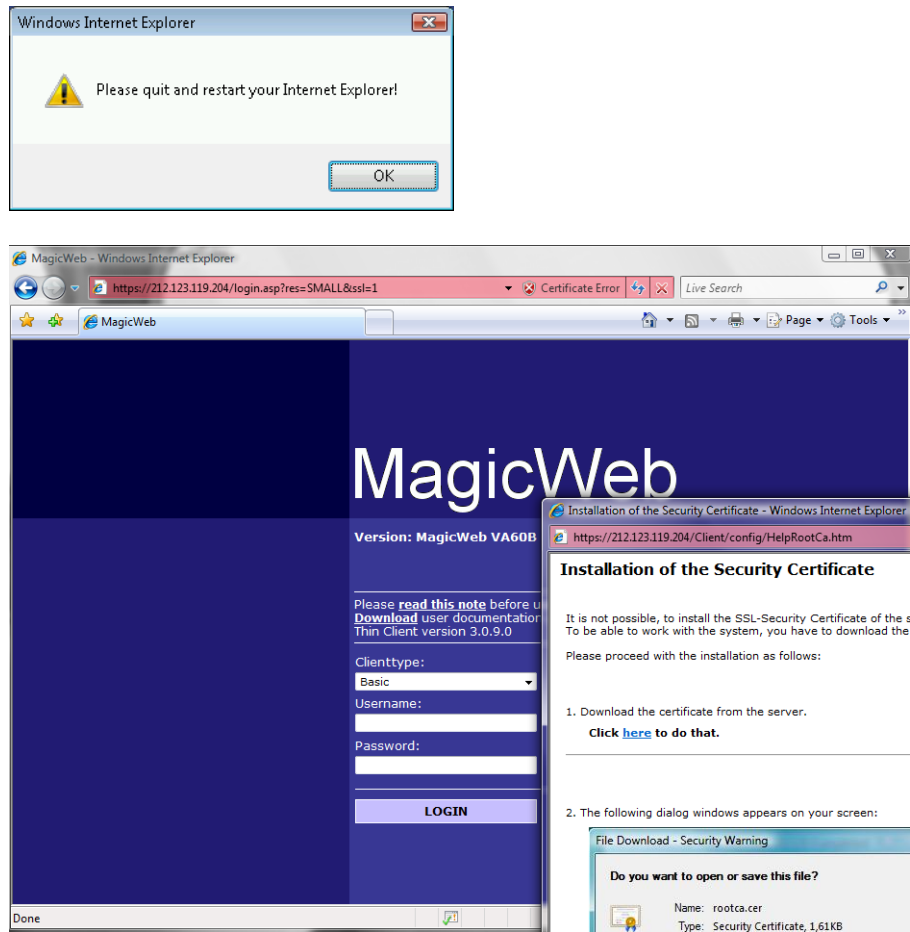
### 11. Click Continue to this website (not recommended).



### Important Note

Two Internet Explorer windows and one message box are now open. Click **OK** in the message box. Although a login screen is visible **DO NOT** login because this would result in an error. Instead, close all open Internet Explorer windows again.

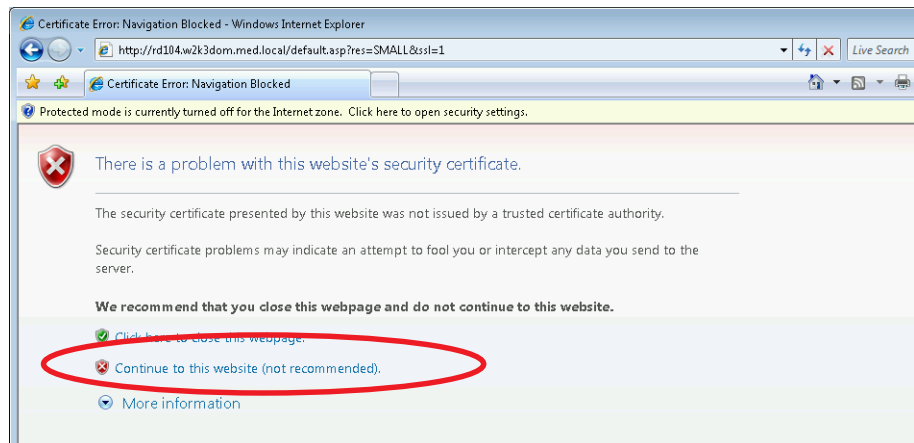
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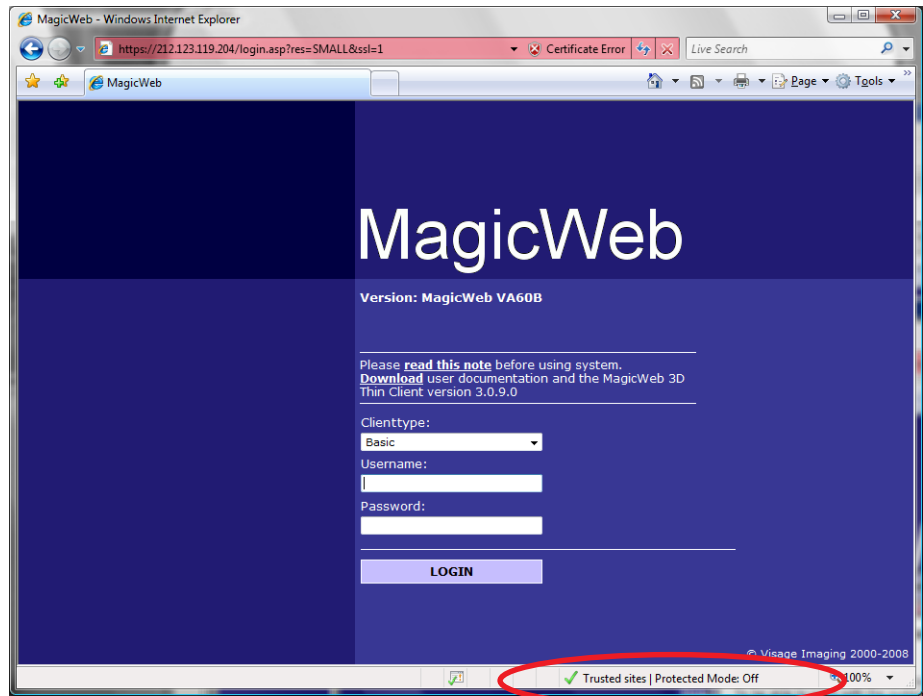
12. Restart the Internet Explorer and connect to the URL of the server again.

The certificate notification page reappears.

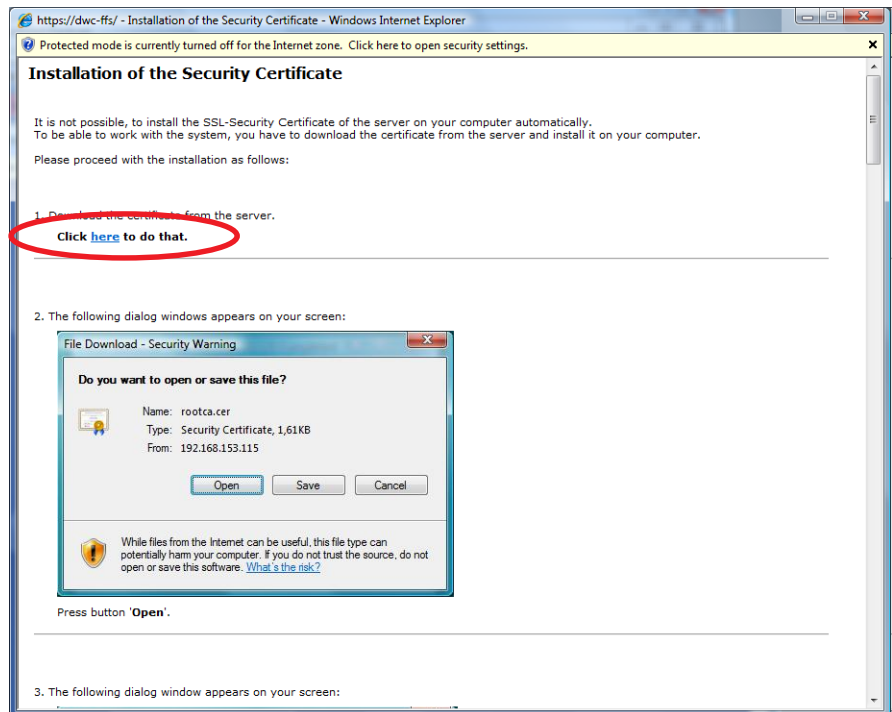
13. Click **Continue to this website (not recommended)**.



The previous two windows reappear. Note that the client login page is now member of the **Trusted Sites**.



14. Follow the instructions for the manual Web page certificate installation as outlined in the other open window.



After this is done the installation of the web client is complete.

Users can now log in and work with the system. The certificate error that is still shown on the login screen will not reappear when the Internet Explorer is started the next time.

**Note**

After the successful installation of the web client and the insertion of the certificate the original Internet Explorer security settings may be applied again.

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